

# Facility & Management Services

Total facility management service provider for all commercial, residential, hospitals, hotels, malls & others.



# Mr Mukesh Jain (Director)

At Utkal Team Care, our vision is to establish ourselves as the No.1 facility service provider in the state and to achieve that we strive towards delighting our customers by providing commited ethical, efficient and cost effective services while constantly adding value through innovations in services and Up gradation of skills, which in turn will strengthen our brand and enhance Customer satisfaction levels.

#### Vision



Excellent services, Responsive, Innovative and satisfied customers services.

#### Mission



Dedication to the highest quality of Customer Service delivered with a sense of warmth, friendliness, individual pride and satisfaction.

# The UTCPL Advantages

- \* Extensively trained personnel Guards who can think their feet.
- ★ Rapid Response, 24 hours a day staff for best professonal services.
  - ★ Prompt and dependable services-clients can rest assured.
  - ★ Feel safer and more protected for peace of mind of clients.
- ★ Site specific training-Guards trained as per customer requirement.
  - ★ Quality image and security standards- for best performance.
- ★ Threat analysis Survey of risk management and loss prevention.

# About Us—

Utkal team Care started its Operation in June 2013 under the name of Corporate Image Management Services with the sole aim of providing total Facility Management Services for Corporate, Industrial Houses, Manufacturing Companies, Shopping Malls, Multiplexes and Large Office Complexes & Complex

We use Eco-friendly chemicals and latest cleaning equipments

**UTCPL** Facility and management Services" Enhanced customer satisfaction by delivering quality service through timely completion with safe work environment. We focus to provide our client likable customer service we dedicate ourselves to for continual in all field of Business.

# **Integrated Facility Management Services**

#### **Soft Services**

- ★ Housekeeping
- ★ Pest Control Services
- ★ Security Services
- ★ Gardening & Landscaping
- ★ Carpet Dry-cleaning
- ★ Front Office & Reception Management
- ★ Guest House Management

#### Electro - Mechanical Services

- ★ BMS (Building Management Services)
- ★ DG Set O & M
- ★ HVAC Plant O & M
- ★ STP/WTP Operations & Maintenance
- ★ Fire & Safety Services
- ★ Preventive & Breakdown Maintenance
- ★ Plumbing, Carpentry & Civil Work



#### **SOFT SERVICES**

#### **House Keeping Services**

Good Housekeeping and cleanliness improves the productivity and motivation of employees. We ensure that your office remains dust, dirt and germs free.

- ★ Dusting and moping
- ★ Scrubbing
- ★ Floor polishing
- ★ Vacuum cleaning
- Machine cleaning and maintenance
- ★ External Jetting
- ★ Daily Office Cleaning
- ★ Commercial Window Cleaning
- ★ High Level Window Cleaning
- ★ Air Conditioning Cleaning
- ★ Commercial Carpet Cleaning
- ★ Abseiling Window Cleaning
- ★ Full Building Cleaning
- ★ Swimming pool
- ★ Glass Roof Cleaning/Facade Cleaning
- ★ High Pressure Steam Cleaning
- ★ Oven Cleaning
- UPVC Cleaning









# **Security Services**

Utkal Team care Security Services commits to provide the best Security Guard Services in Odisha with a strong team working 24X7. We have become the largest organization providing the best Security Services in Odisha .

#### In our security services, we offer:

- ★ Corporate Security
- ★ Residential Security
- ★ Estate Security
- ★ Car park Security
- ★ Hospital Security
- ★ Hotel Security
- ★ Industrial Security
- ★ Office Security
- ★ Shopping Centre Security
- ★ Bouncer





# **Pest Control Management**

- Spray chemical solutions, powders, and gases on or near surfaces of a building or house to eliminate pests.
- Identify invading pests, including rats, termites, snakes, wasps, ants, spiders, mosquitos or bad bugs.





# **Gardening & Landscaping Services**

★ UTCPL undertakes Landscaping, maintenance of Gardens, Green Plants, Flower belts & other Horticulture Services creating a beautiful environment within the landscape with the help of our dedicated and trained staff.





#### **ELECTRO MECHANICAL SERVICES**

As one of the fastest growing facility Management Company, we offer a wide range of Electro - Mechanical Services to handle the facilities within your premises. We take care of the Electrical & Mechanical maintenance (MEP Services) with our specialized, trained and qualified personnel to maintain and manage complete MEP services on 24 hour basis.





- BMS (Building Management Services)
- HVAC(Heating, Ventilation and Air Conditioning)
- ★ STP(Sewage Treatment Plant)
- ★ DG Operations & Maintenance
- Fire and Safety Services
- Preventive & Breakdown Maintenance
- Plumbing, Carpentry &Civil Works
- ★ Lift Operation



# **Training & Continuous Improvement**

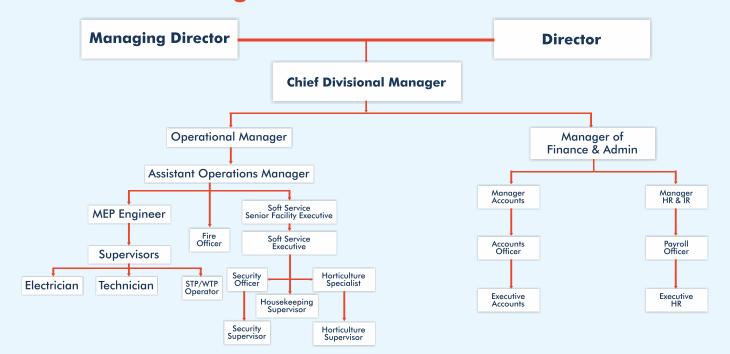
As a leading facility management & infrastructure management services firm, we follow industry leading training and compliance best practices. These include:

- Regular training of all the staff across FS, Technical and supervisory staff
- Regular workshops and demo sessions by external experts followed by lectures and motivational talks to boost staff morale
- ★ Regular assessment & appraisal of staff followed by periodic reward & recognition sessions
- Meritocracy driven work culture with proper HR & IR policies.





#### **Organizational Structure**





# **Our Valued Clients**













































#### **UTKAL TEAM CARE PRIVATE LIMITED**

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